

To all our customers

Metallica Sàrl
Route de Marcolet 37
1023 Crissier

Crissier, 27 septembre 2023

Protective adhesive films for laminated products

Dear customer,

In order to guarantee optimum removal of the protective films from our products, and to avoid impairing their quality, the following guidelines must be observed:

1. Store products indoors in temperate rooms at a constant temperature. Avoid extremes and do not exceed the limits between 10° and 40°.
2. The ideal temperature for film removal is within this range.
3. Protect products from the sun's UV rays, bad weather and dust.
4. Products that have been exposed to rain or moisture must be dried to prevent corrosion. Make sure that no condensation forms.
5. Do not store for longer than 6 months. After this period, the plastic loses its quality.
6. We strongly recommend that you remove the protective film no more than 3 months after delivery and installation.
7. We strongly advise against marking, labeling or taping the protective film. Certain components can penetrate the film and damage the material surface.

If these guidelines are not observed, the protective film becomes brittle and very difficult to remove, and may leave traces or residues of glue.

In this case, we accept no responsibility and cannot be held liable for any claims or compensation.

Should you still have adhesive residues to remove, we will be happy to advise you on the most suitable cleaning product.

We will be happy to answer any questions you may have.

Best regards.

Pierre-Henri Revelly
Direction Générale

Sébastien Villard
Directeur des ventes